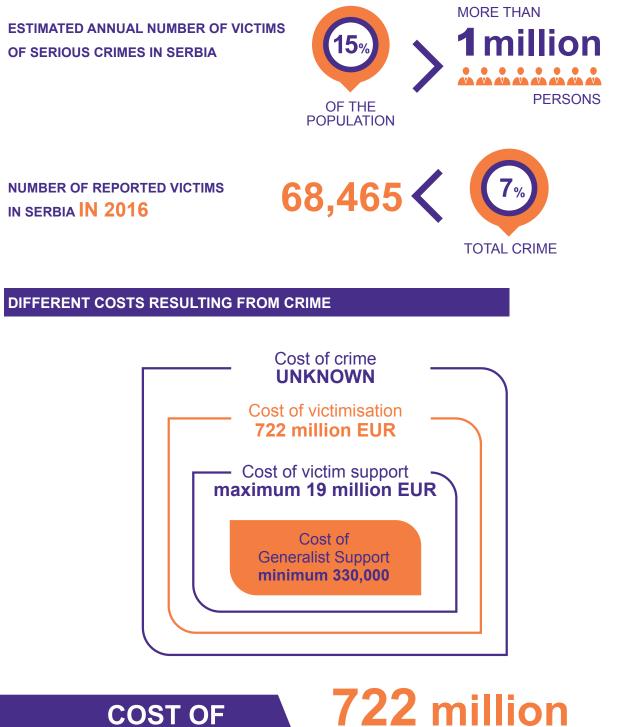


Costs of victimisation and benefits of victim support in Serbia





Victim Support Europe

EUROS IN 2016



246 million EUR

- 180 million EUR
- 10,8 million EUR
- 21,8 million EUR
- 9,1 million EUR
- 24,5 million EUR

457,5 million EUR

min 18,5 million EUR

- 13,6 million EUR
- **37** million EUR
- 91 million EUR
- 314 million EUR
- 1,8 million EUR





- **17 million** EUR
- 1,6 million EUR

Cost of future generic victim support in Serbia

Between **330.000 EUR** (basic minimum immediate investment) and **19 million EUR** (high performance investment including court infrastructure, training of officials etc.).







TO PROVIDE COST-EFFECTIVE SERVICES, SERBIA WILL NEED TO

- Set up generalist and specialist services;
- Use existing NGO resources;
- Join State and non-state actors to develop services;
- ✓ Guarantee a satisfactory quality assurance system;
- Dedicate funding for victim support services;
- Have ring-fenced financial sources for victim support;
- Transparent system of financing;
- Systematically collect data;
- Conduct in-depth analysis of the benefits of victim support in the future;
- Commit to a long term plan of action;
- Introduce services in phases based on the:
 - 'light' support obligations within the duties of police, prosecutors, court staff etc.;
 - Delivering foundational training for staff impact of crime on victims, victims' needs, respectful treatment, etc.;
 - Developing internal protocols for appropriate treatment of victims and internal oversight of the implementation of those protocols.