



Support Services

Project Lead: Inform to prevent

VSE Annual Conference “Supporting Victims of Crime in Europe”, Edinburgh 29 May – 1 June

In brief words...



The Portuguese Association for Victim Support:

- is a **Charitable** organisation;
- with the objective to **inform, protect and support victims of crime**;
- assisted by **volunteers**;
- provides **free and confidential support** in a **personal, sensitive and professional** way.

Vision



APAV believes that the **statute of the victim** of crime must be fully **acknowledged, valued** and **effective** and works to achieve this goal in Portugal and beyond.

Mission



- To **support victims of crime, their families and friends** by providing free and confidential quality services and
- to contribute to the **improvement** of public, social and private **policies** centered in the statute of the victim.

Aims



- **Support** victims of crime;
- **Cooperate** with all relevant entities and stakeholders;
- Promote **social solidarity**;
- Promote **research** on victim's issues;
- Raise **public awareness**;
- Contribute to the **adoption of laws**, regulations and administrative measures;
- **Liaise** with **international** organisations.

Support

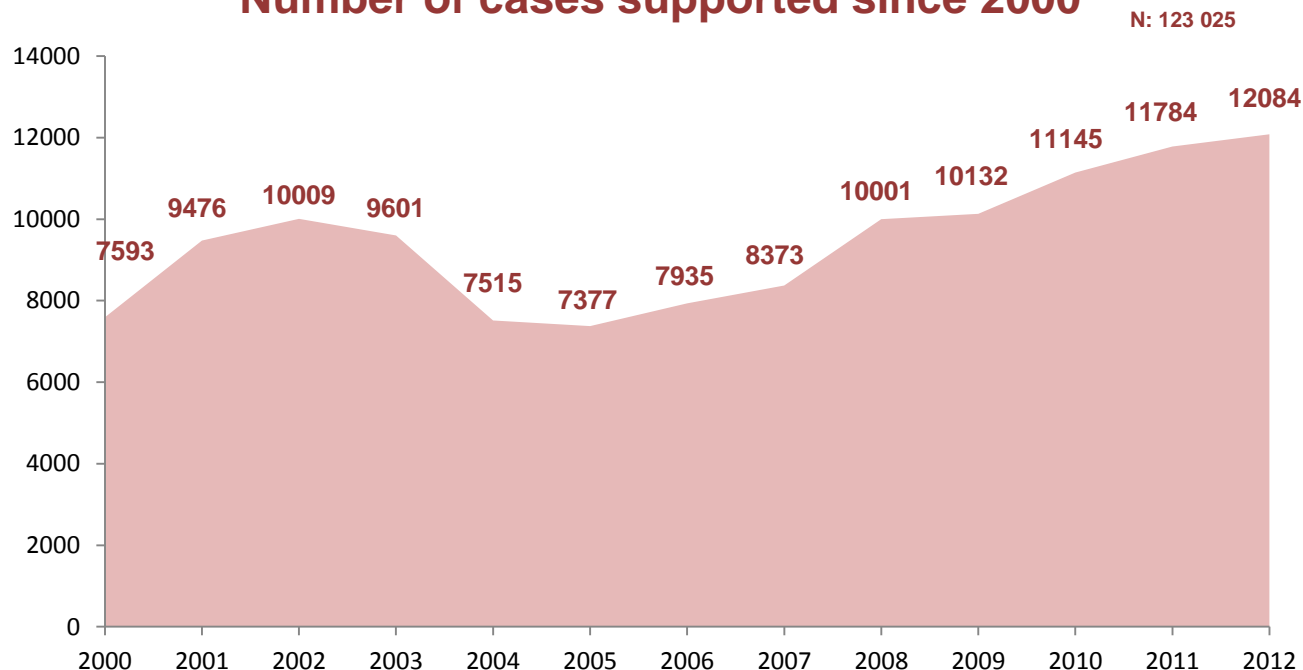


- Since 2000 more than **123 000** cases supported



Average of more than **240 000** people

Number of cases supported since 2000



Support



23.500 victims of crime, families and friends supported in **2012**

This means, **per week**, the support to the following direct victims:



17 children and youngsters



139 adults

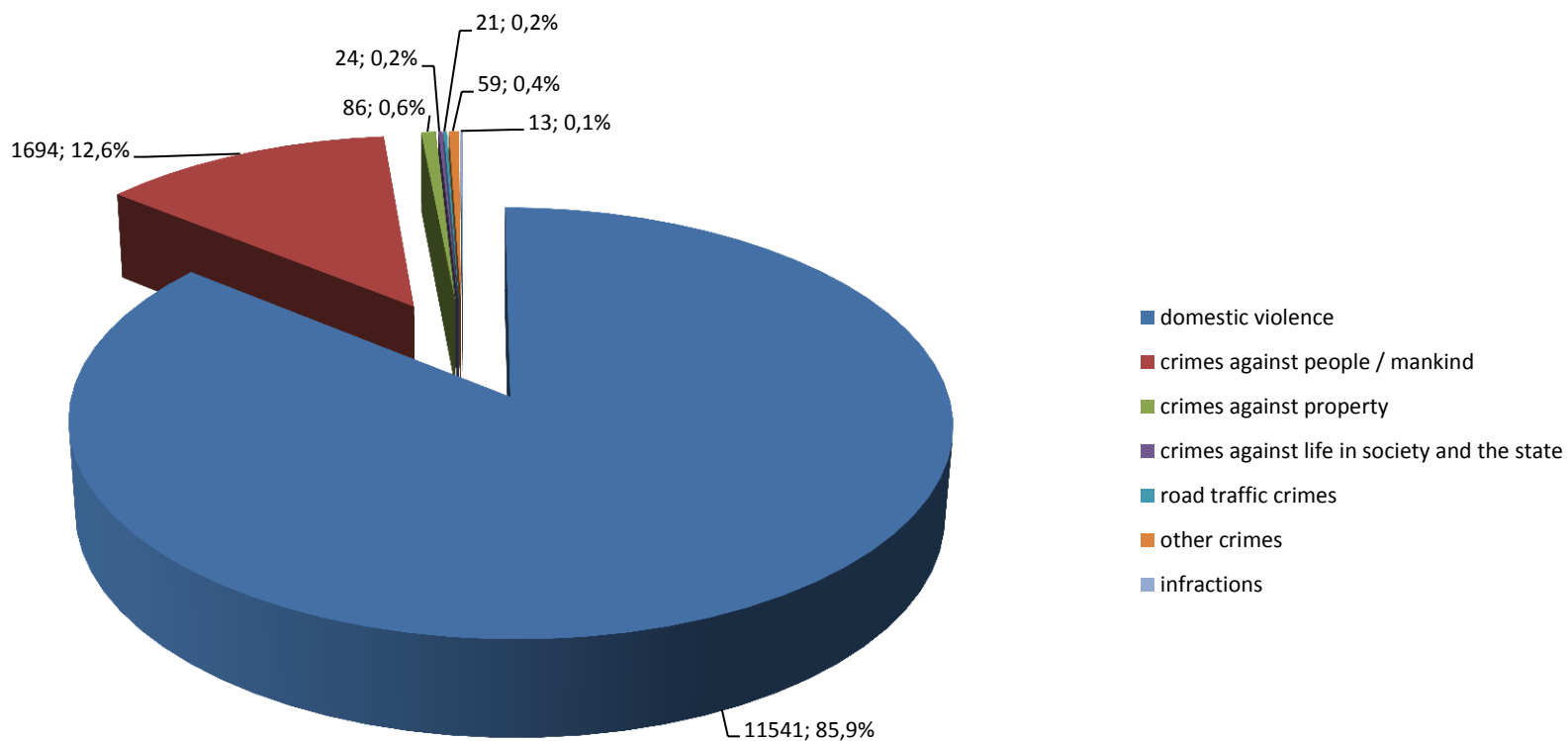


15 elderly people

Support

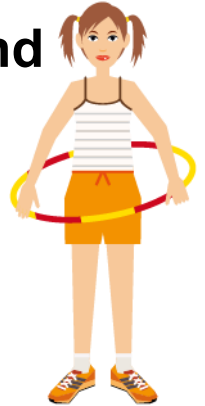


Types of crime committed against children and young people (2000-2012)

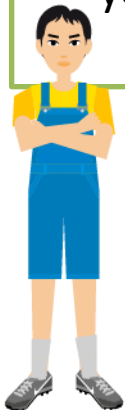


2.1. Statistics on children and young people victims' of crime and violence

Between 2000 and 2011 APAV supported a total of 7.387 children and young people



From 2000 to 2011 there was na increase of **167,2%** of children and young people who contacted APAV's services



61% were female

52,3%
between
the ages of
11 and 17
years old

> 80% were
crimes of
domestic
violence

Support



Free, confidential, qualified and specialised support on **different and complementary levels:**

- Emotional;
- Legal;
- Psychological;
- Social;
- Practical.



Support



Specialised support in detail:

- Legal;
- Psychological;
- Social.

Support



- 15 Local **Victim Support Offices** all over the Portuguese territory;
- 2 **shelters** for battered women and children;
- 2 specialised schemes that **support migrant victims** of crime and victims of racial or ethnical discrimination

Support



- **1 immigrant support centre;**
- **a helpline;**
- **central services:**
 - **1 head office** in Lisbon
 - **1 regional office** in Porto
 - **1 regional office** in Azores

Support



Referral systems within this national support network with the:

- **Public Security Police** – pilot project in the Azores islands;
- **Judiciary Police** for the support to family and friends of victims of murder;
- **International Lesbian and Gay Association.**

Beyond the support



- promote a strong **public awareness**
- promote **policy** development on victims rights
- create and develop **training programmes**
- **advocate** on victims issues
- monitor the **network's procedures and practices**
- provide **technical and logistical support** for the national support network
- enable **communication, planning and performance** assessment at a national level

Beyond the support



APAV is also **focused** on:

- Prevention
- Training
- Awareness Raising
- Advocacy
- Policy development
- Networking

Beyond the support



On prevention...

- **Complementary** and **essential** area of action
- Based on **training, information** and **awareness raising**
- Targeted to
 - **Professionals**: health, education, police sectors
 - **Children and youngsters**
- **2012: more than 17.000 participants in 424 actions**



Project LEAD - inform to prevent



Partners:

- **Crime Victim Compensation and Support Authority/**
Brottsoffermyndigheten (Sweden)
- **Fundação da Juventude** (Portugal)
- **ISCTE – Instituto Universitário de Lisboa** (Portugal)
- **Victim Support Scotland** (Scotland)



General goal:

To develop **specific resources** for the dissemination of **information** regarding street violence, peer violence and other forms of violence against children and youth between 8 and 17 years old.



Specific goals:

- Provide for organisations' greater ability to act upon and intervene in cases of street violence, peer violence and other forms of violence.
- Develop materials adapted to intervention with children and youth.
- Promote the dissemination and use of such materials by children and youth.



Main activities:

Awareness raising campaign

- For children and youngsters

Website

- For children and youngsters

School agenda

- For children and youngsters attending school



Awareness raising campaign:





Aims:

- Promote self safety and protection behaviours
- Raise awareness to risk behaviours
- Cast away misconceptions
- Facilitate search through the websites



Leaflets:



SOME EXAMPLES OF STREET CRIME:

- Taking someone's personal item without their consent;
- Attacking or threatening someone to steal personal items;
- Stealing cars or items from inside cars;
- Robbing cafes, banks, jewellery stores, etc.;
- Attacking or verbally abusing someone;
- Destroying objects and structures that serve the community (e.g. rubbish bins; bus stops).


 Victim Support Scotland




 Victim Support Scotland

VICTIM SUPPORT SCOTLAND CONTACT INFORMATION:

Victim Support Scotland National Helpline
 0845 603 9213
 (Monday-Friday 8am – 8pm)

Victim Support Scotland National Office
 15/23 Hardwell Close, Edinburgh, EH8 9RX
 Telephone: 0131 668 4484
 Email: info@victimssupportscotland.org.uk

Victim Support Scotland Website
www.victimssupportscotland.org.uk

STREET SAFETY

**'YOUR SAFETY'
 IS NOT A GAME.
 STAY ALERT.**

WWW.INFORM-TO-PREVENT.ORG.UK

PARTNERS:     

THE SUPPORT OF:


 LISBOA
 Sound Studio
 pix mix

Production
 and Realization:
 COUPLE
 360

Photography and
 post-production:
 ONC

Video:
 ZGV
 Figure:
 slam


 LSD
 Inform to prevent


 APAV
 Victim Support


 eaphne
 European Agency for the
 Fundamental Rights of the
 Union

STREET CRIME

WHAT IS IT?

It is any type of violence that takes place in open or public areas.

Street crime may be committed by adults, by young people, either alone or in a group.

WHO CAN IT HAPPEN TO?

Any person can be a victim of street crime.

Young people are at a greater risk than other people, as they spend a lot of their time on the street.

Many incidents of street crime happen when the offender sees an opportunity, for example because the offender spots:

AN "EASY TARGET"

For example, someone who is in a place with no security cameras, that is badly lit, or with no people around.

AN ATTRACTIVE ITEM

Such as an unattended mobile phone or wallet.



WHERE CAN IT HAPPEN?

- On the way to and from school;
- At shopping centres or stores;
- On the street;
- At the cash machine;
- On public transport;
- At the cafe, restaurant or in the cinema;
- At parties, bars and clubs;
- ...

WHEN CAN IT HAPPEN?

At any time of day or night.

WHAT TO DO IF YOU ARE A VICTIM OF STREET CRIME?

- Do not react with violence against the offender unless it is really necessary to stop you being seriously hurt.
- Try to take in as much information as possible about the identity of the offender (e.g.: height, hair colour, clothes, etc.).
- Find a safe place, with more people around that might help you.
- Call 999 as soon as possible.
- It is important to call the police or you can go to a police station nearby.
- You can get support from Victim Support Scotland. Their support is free and confidential. You don't need to report the incident to the police.

HOW CAN YOU STAY SAFE ON THE STREET?

- Keep important contacts on your mobile phone.
- When you go out let someone you trust know where you are going and what time you will return.
- Avoid walking alone.
- Choose well-lit and well-travelled streets you know.
- Avoid carrying a lot of cash or valuable objects. If you need to carry your things, avoid showing them in public or in open areas.
- Stay alert. If you use headphones, don't put the volume up so high that it prevents you from hearing what is happening around.
- Always zip up your rucksack or bag and keep them closed.
- If a car pulls up near you, follows you while you are walking, or if you see someone in a parked car behaving suspiciously change direction or go to the other side of the street.
- Never accept lifts or offers from people you don't know.
- If you feel you're in danger, go to a safer place or a place with more people around. You can also call 999.

FOR MORE ADVICE ABOUT SAFETY:

- On public transport;
- At the cash machine;
- While shopping;
- At parties, bars and clubs;

Search on our website:

WWW.INFORM-TO-PREVENT.ORG.UK



Billboards:





Videos:

- [Day version - with Mikaela Lupu](#)
- [Night version - with Ricardo Sá](#)



Websites:

PT | www.apavparajovens.pt

EN | www.inform-to-prevent.org.uk

SE | www.lead-informtoprevent.se



School agenda:

AGENDA ESCOLAR SCHOOL CALENDAR SKOLKALENDER



INFORMAÇÃO DO/A ALUNO/A STUDENT INFORMATION INFORMATION OM ELEVEN

Nome Name Namn _____
Telefone/Telemóvel Phone Number Telefonnummer _____
E-mail E-mail E-post _____
Morada Address Adress _____
Contactos importantes Important contacts Viktiga kontaktpersoner _____

INFORMAÇÃO ESCOLAR SCHOOL INFORMATION INFORMATION OM SKOLAN

Nome da Escola School Name Skolans Namn _____
Ano Letivo School Year Skolfåret _____
Turma Class Klass _____
Diretor(a) de Turma Headteacher Rektor _____
Horário de atendimento Headteacher office hours Rektors mottagningstider _____



obrigad@

www.apav.pt

 **APAV.Portugal**

carmenrasquete@apav.pt