Statewide Automated Victim Information and Notification (SAVIN):

National Evaluation Results

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By

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Automated Victim Notification in the U.S.

- Notification is an essential victim right
  - Crime Victims' Rights Act (CVRA) (18 U.S.C. §3771)
  - State legislation/Victims' Bills of Right

- History of automated notification

- Statewide Automated Victim Information and Notification (SAVIN) Program

Elements of Automated Victim Notification

- Partnering criminal justice agencies

- Registration

  - Open vs. closed systems

- Triggers for notification

- Modes of notification

What is SAVIN?

States that have an AVN system and have received SAVIN funding (includes Puerto Rico)

States that have an AVN system but have not received SAVIN funding (includes the District of Columbia)

States that do not have an AVN system

Evaluation Methodology

- Phase I: Landscape
  - Document Review
  - Administrator & vendor interviews
  - Review of legislation
  - AVN profiles

- Phase II: Use & Experience with AVN
  - Surveys of service providers and victims

- Phase III: Considerations for Practice
 - Case studies & cost considerations

Limitations

- Lack of definition of "Statewide"

- Evolving evaluation

- Methodological limitations
  - Phase I: Administrator turnover & usage data
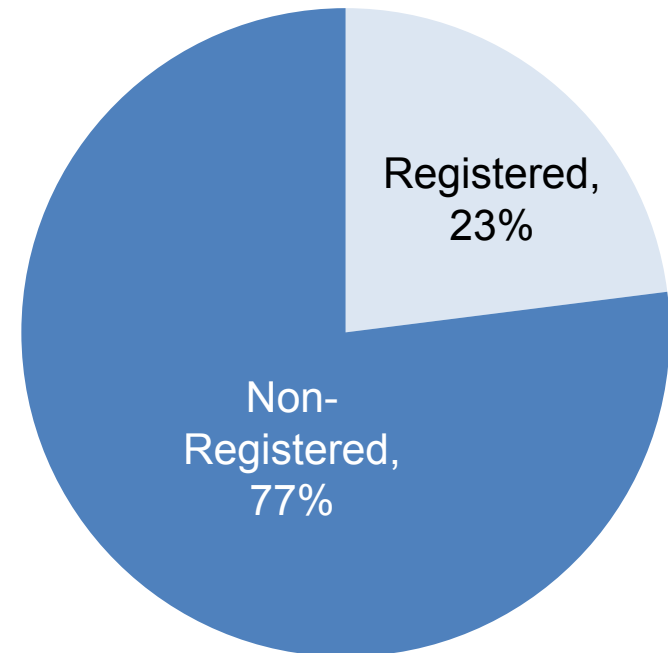 - Phase II: Surveys
  - Phase III: Cost considerations

Victim & Service Provider Findings

Awareness and Use of Automated Notification

Use of Automated Notification Among Victim Advocates (n=1,203)

- Non-System Users, 26%
- System Users, 74%
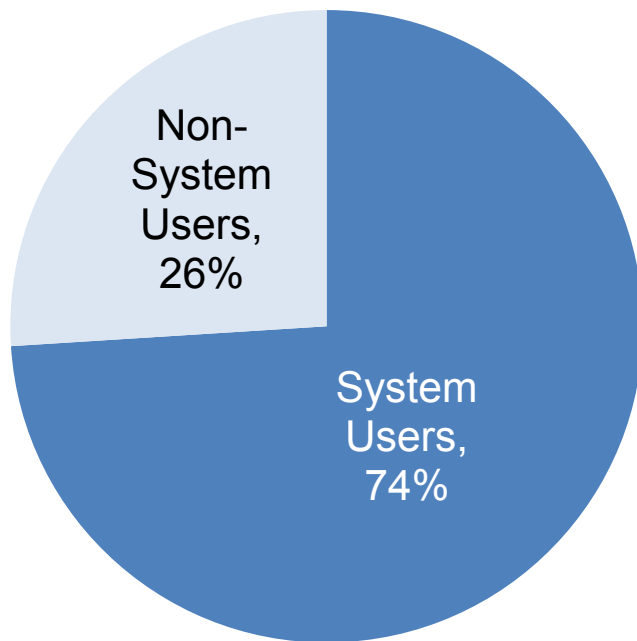
Registration for Automated Notification Among Victims (n=716)
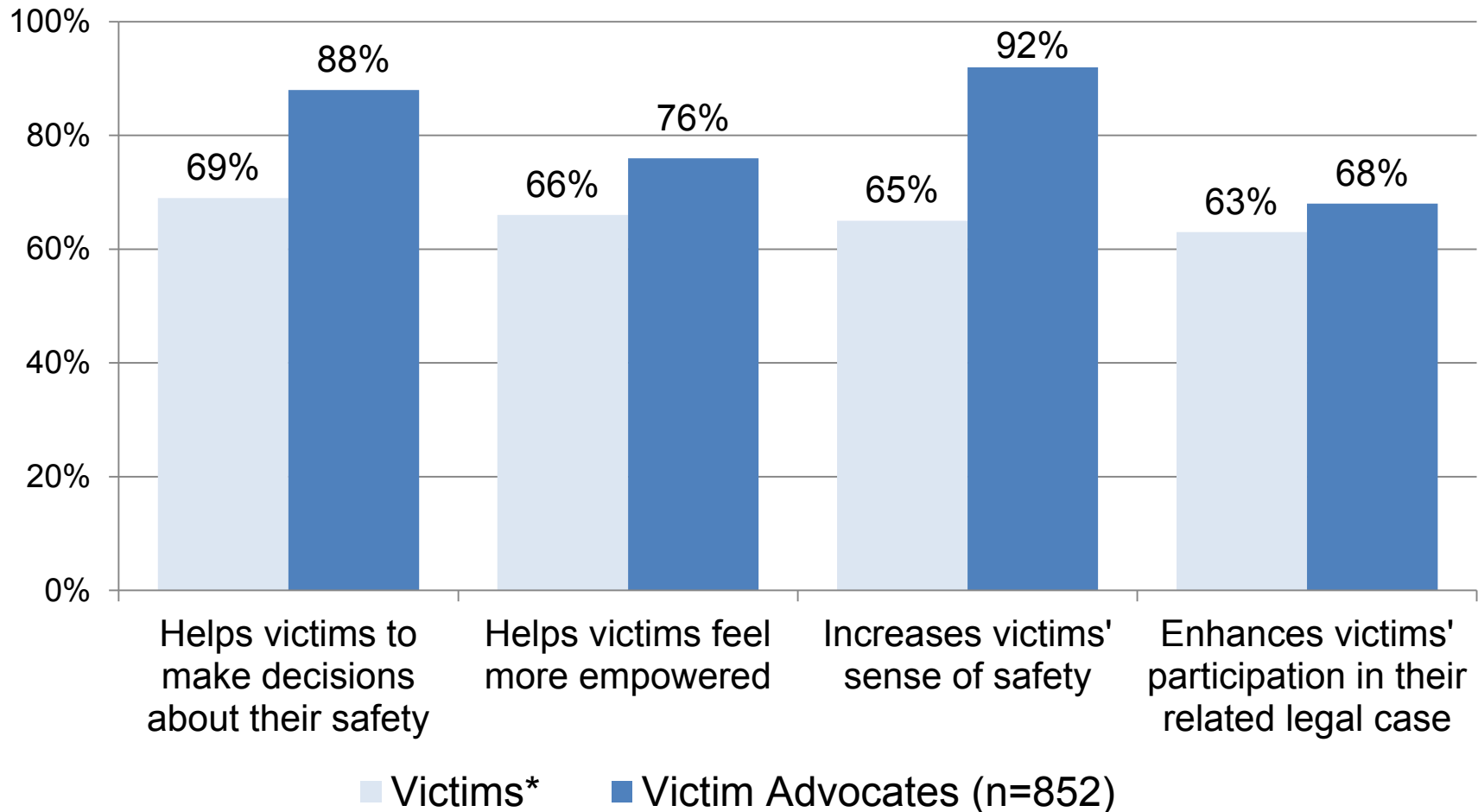
- Registered, 23%
- Non-Registered, 77%

Overall Satisfaction with Automated Notification System
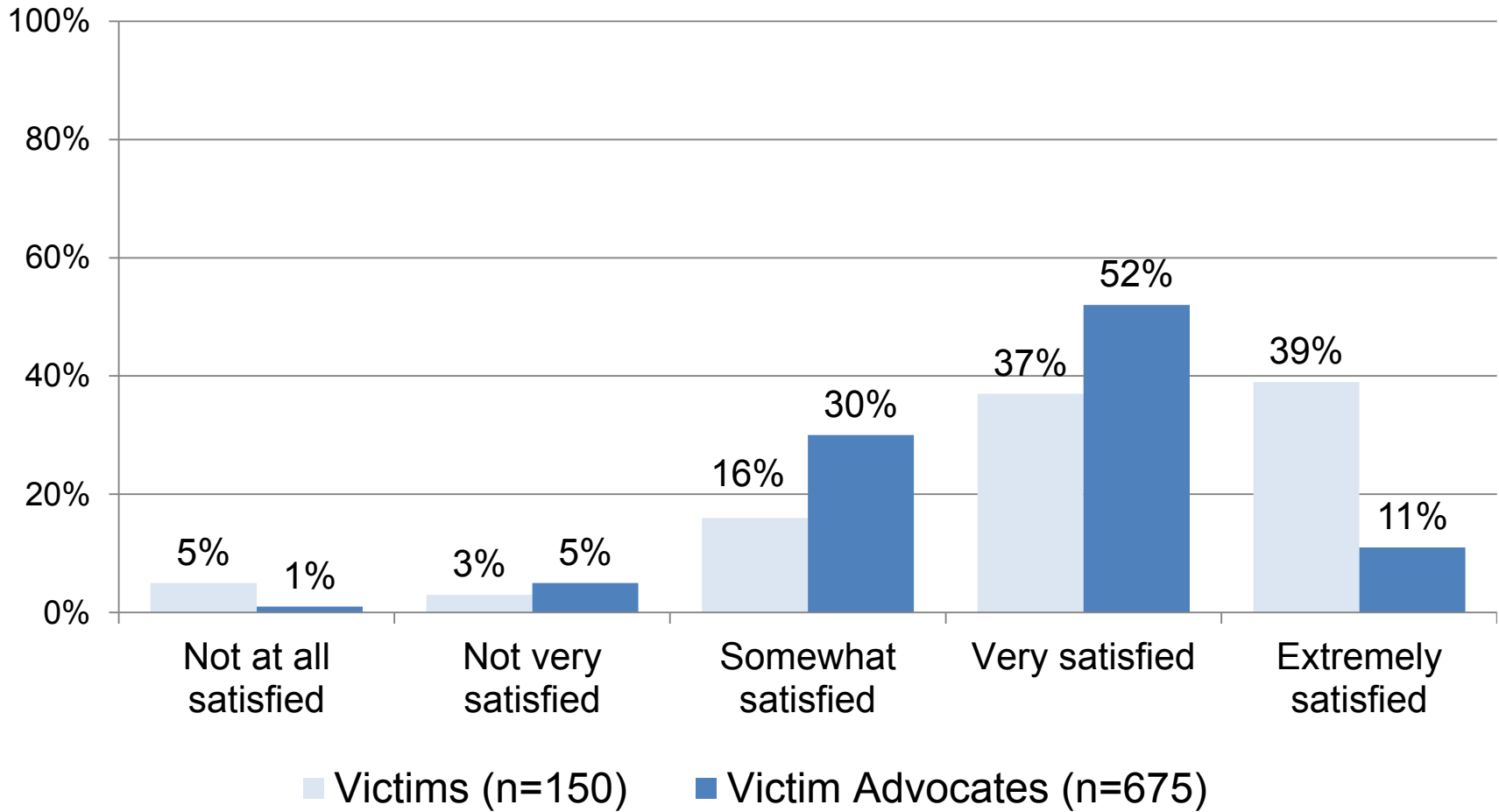
*Due to rounding percentages do not sum to 100%

Benefits of Automated Notification

Chart showing percentages by category for Victims and Victim Advocates:

- Helps victims to make decisions about their safety: Victims 69%, Victim Advocates 88%
- Helps victims feel more empowered: Victims 66%, Victim Advocates 76%
- Increases victims' sense of safety: Victims 65%, Victim Advocates 92%
- Enhances victims' participation in their related legal case: Victims 63%, Victim Advocates 68%

Legend: Victims* ■ Victim Advocates (n=852)

*The victim sample size for each question varied from 134 to 138.

Experiencing Problems with Automated Notification System

Bar chart showing percentage experiencing problems:
- Victims (n=134): 18%
- Victim Advocates (n=400): 38%
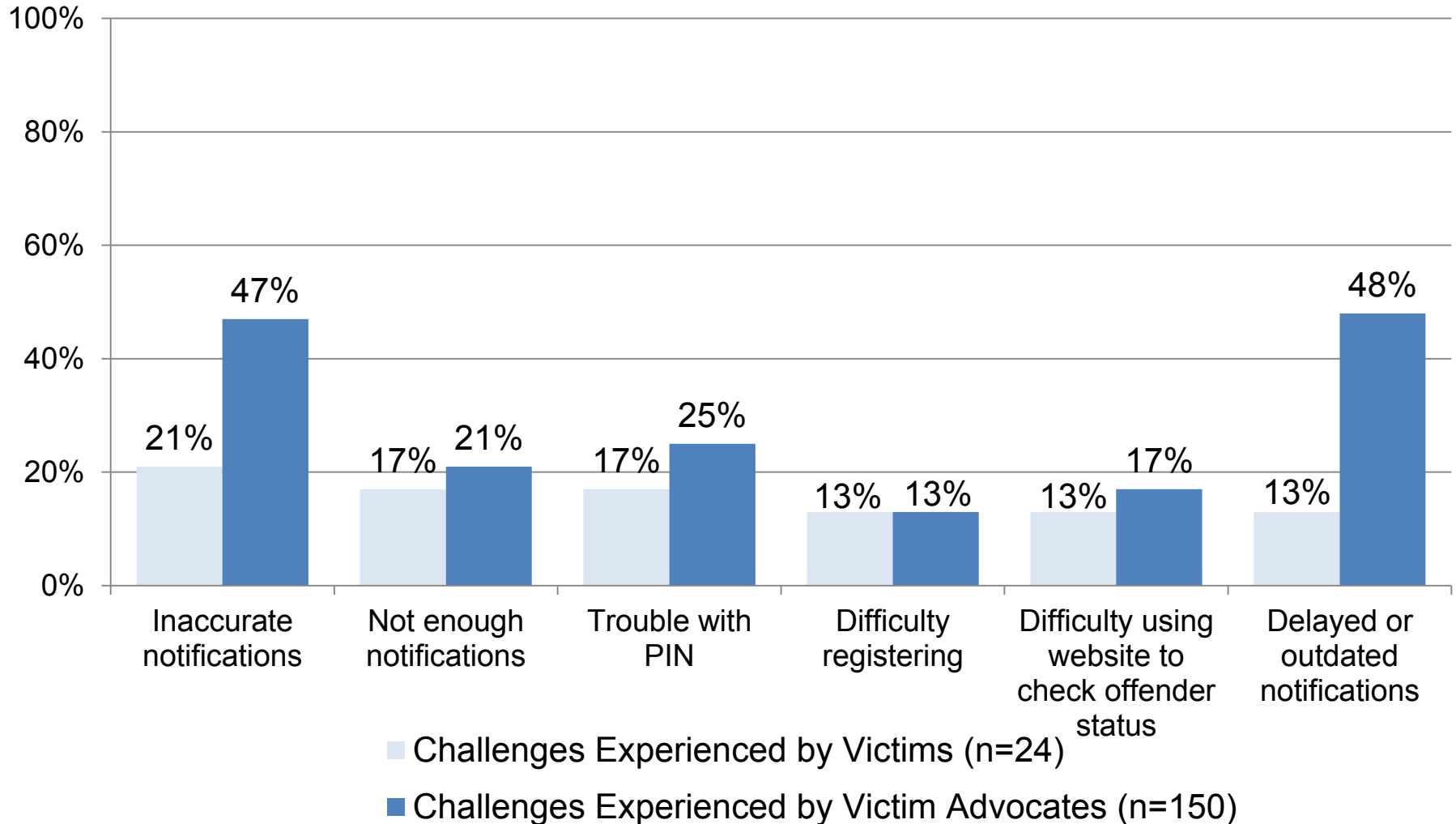
Challenges

Bar chart titled "Challenges" showing percentages for challenges experienced by Victims (n=24) in light blue and by Victim Advocates (n=150) in dark blue, across the y-axis ranging from 0% to 100%.

Category	Challenges Experienced by Victims (n=24)	Challenges Experienced by Victim Advocates (n=150)
Inaccurate notifications	21%	47%
Not enough notifications	17%	21%
Trouble with PIN	17%	25%
Difficulty registering	13%	13%
Difficulty using website to check offender status	13%	17%
Delayed or outdated notifications	13%	48%

Common Themes

- Manual notification

- Program costs

- System awareness

- Registration

- Available services

- Notification process

- Contact with a live person

What's Next?

- States continue to seek funding streams
- States continue to find new ways to innovate and more efficiently implement and improve their programs
- Final Report URL: *https://www.ncjrs.gov/pdffiles1/nij/grants/243839.pdf*

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